

## Fundscrip FAQ's

- **How do I place my order?**

- Orders must be placed online through the fundscrip website. Before your first order you'll need to "support a group" by entering the invitation code KGZ5TN for Barrie Trojans then create an account. The link is here <https://www.fundscrip.com/support-a-group>

- **How do I Pay?**

- Decide on a bill payment method. I find "online bill payment" convenient but you do have to allow up to 3 business days. I send the online payment first thing Friday morning and it's always been received in time for the Tuesday order deadline. The account number for Fundscrip when adding them as a payee to your online banking is 2106408109210645.
- Electronic Funds transfer is also an option for payment. It takes a couple of days to set up and a picture of a void cheque is required. Credit card payments aren't recommended as there is a 1.99% fee which reduces your donation amount.

- **When are group orders due?**

- Group orders are due to Fundscrip on **Tuesdays by 9:30 am**. They are delivered to Purolator in Barrie that Friday and are picked up Friday evening by one of our members.

- **Order due dates** for the rest of 2019 are as follows:

Tues.Oct 22, Tues. Nov 5, Tues. Nov 19, Tues. Dec. 3, Tues. Dec. 17

\*Please remember if you are paying with online bill payment to do so by the Friday before the due date to ensure payment is received.

- **When can I pick up my group order?**

- You can **pick up your cards** at one of the following times or by special arrangement with Mary Colwell - [mcolwell@smcadsb.on.ca](mailto:mcolwell@smcadsb.on.ca)

**Pick up Times and Locations...**

Saturday/EBCC/7:30-8 am from Debbie

Monday/EBCC/4:30-5pm from Debbie

Tuesday/ARC/4:15-4:45pm from Mary

Wed/Thurs./Fri/EBC/4:30-5pm from Debbie

- If you have questions or need help setting things up please contact Trish Beatty. I can be reached by email – [trish.e.beatty@gmail.com](mailto:trish.e.beatty@gmail.com), text or call at 705-333-5670

Thank you for your support of the Fundscrip program.

Allison Kelly, Mary Colwell, Debbie Perrier-Wilson and Trish Beatty